



CAMBRIDGE NATIONALS
ENGINEERING DESIGN

Revision Guide

Name:	
Class:	
Teacher:	Ms Caldwell-Richards
End of Course Target:	



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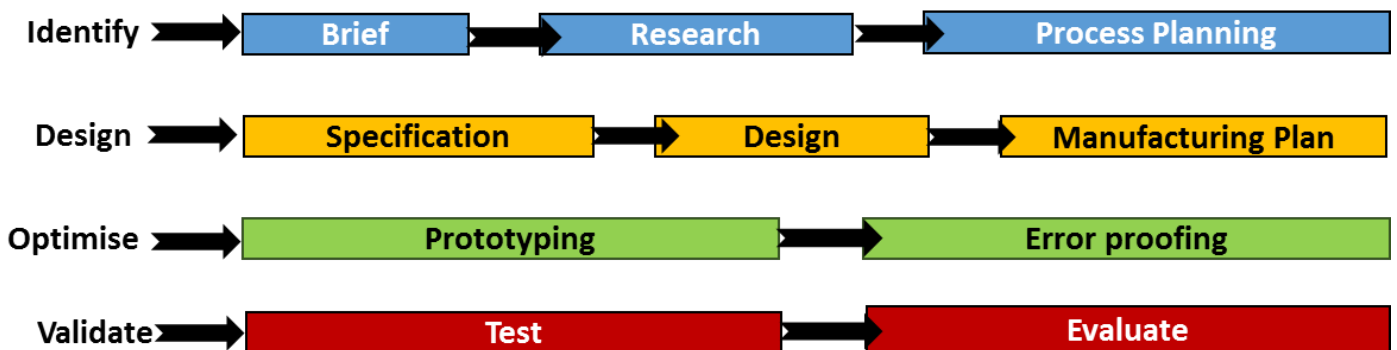
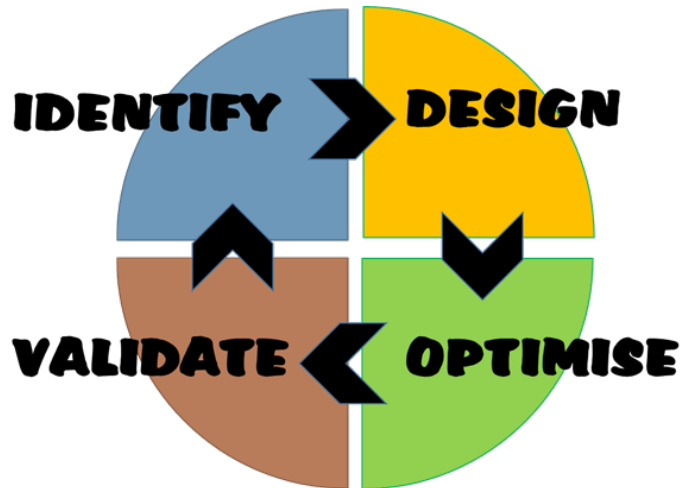
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How to Answer Exam Questions





The Design Cycle is the process a Designer goes through to create a product. Once they reach the evaluate stage, designers can return to identify, to correct any issues they found in the testing and evaluation stages.

Designers will also use The Design Cycle as structure to make sure designs are thoroughly developed and reviewed at each stage, and allows the Designers to discuss the design with Client at regular intervals.

Activity

- 1) Write a description of what the impact would be if the Identify Stage of the Design Cycle was missing. Explain what benefits there are to the stage.
- 2) Name 2 methods a Designer could use to find out new information
- 3) Is it useful to use The Design Cycle on existing products?



The Design Cycle - Identify



Designers will often start the design process, with a **Design Problem**, this is something they have to solve.

A **Design Brief** is a *statement of how you are going to solve the Design Problem*. This will usefully include information you know, and anything unknown is then investigated using research.

Design Briefs will usually include; any limitations or constraints, the Target Market, the product, materials and manufacturing processes.

Example:

The Design Problem:

Tesco have noticed a sudden rise in the number of wireless ear bud headphones they are selling to young people.

They have approached you to design a new range of Bluetooth headphones to be released under the Tesco "Own-brand range"

Design Brief:

I intend to design and make a new range of Tesco "Own-brand" wireless headphones for their young adult customers. They must be Bluetooth and suit the company branding, as well as being appealing to young people.

Once the Brief has been created, areas of research are identified.

A Designer can use various methods in order to find out information, including; interviews, product analysis, market research, reading books, etc.

Client feedback is also critical at this stage; their requirements and limitations need to be met in order to create a successful product.

A Client could be another Business (like the Tesco example above) but the User could be the intended Target Market (like the young adult demographic in the example above).





The Design Cycle - Identify



Research findings and Client feedback can be used to create a **Process Plan**.

This plan will often include a production budget, timeline, and what processes, materials and components will be required to successfully create the final product.



Activity

- 1) Briefly describe what happens in the Identify stage of the Design Cycle.
- 2) What is the difference between a Client and a User?
- 3) Write a Design Brief for the Design Problem below, and then identify what areas of research would need to be carried out before the Design Stage.

"Sony have found that their elderly customers struggle to use their remotes, as they find them complicated to use and difficult to hold. Sony need a designer to create a new remote, that is compatible with their products, that their older target market can use."





The Design Cycle - Identify



Past Paper Question

1 The design cycle is a process used by many designers to help them create new products.

(a) (i) Complete the table below by adding the missing phases of the design cycle in the correct order.

Phase 1 has been completed for you.

optimise phase design phase validate phase

Phase 1	identify phase
Phase 2	
Phase 3	
Phase 4	

[3]

(ii) Complete the statement below.

During the identify phase of the design cycle, designers will firstly discuss and create a design with the client. They will then carry out to assess the needs of the user.

[2]





The Design Cycle - Design



A **Design Specification** is a *list of requirements your product has to meet in order to be successful.*

This list of requirements has been developed from analysing research findings, and gives the Designer criteria to meet when designing.

This specification is also useful when evaluating the final product.

Example:

Specification Points	Meaning
Aesthetics	What the product will look like, style, colour, etc.
Customer	Who the Target Market is, how it will appeal to them, what Anthropometrics and Ergonomics will be used, etc.
Cost	Cost to make, as well as cost to sell
Environment	Where it will be used
Safety	How it will be safe to use, what standards and regulations it will have to meet
Size	What dimensions it will be, as well as components and parts
Function	What the purpose of the product will be, and what Features it will have
Materials	What is will be made from
Manufacture	How it will be made

Once the Specification has been developed, the designing of the product will begin.

Often a team will work together, not just of designers, but of different branches of a company e.g. lawyers, advertisers, manufactures, accountants, so that all of the aspects of the business are considered.

This will help with starting points and mind mapping ideas and directions.

Different considerations will also be taken into account, including; Anthropometrics, Ergonomics, Features, Competitiveness, etc.





A Designer (and their team) will firstly create **Free-Hand Sketches** to quickly get ideas down onto paper.

These ideas are often in large quantities, and once a few are selected, those are then developed further and looked at in more detail.

A Final Design is then created. This is often detailed and can be refined on a piece of **CAD software (Computer Aided Design)**, like Autodesk or Photoshop.

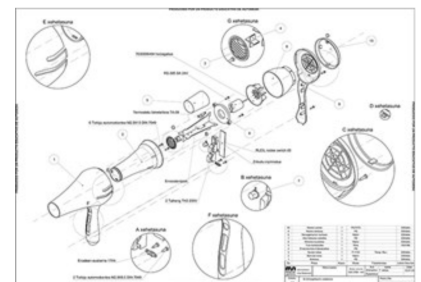
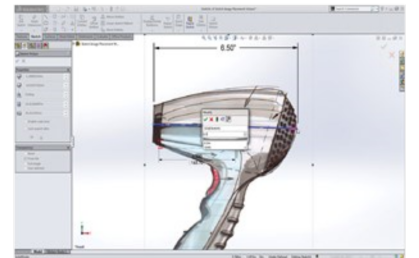
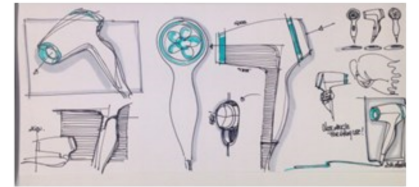
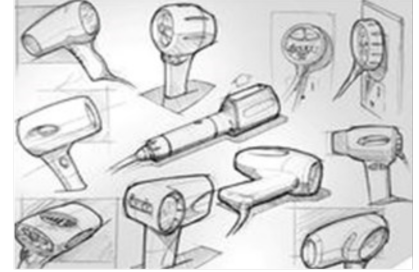
Once this design has been approved by the team, team leader and Client, it is then developed into an Engineering Drawing.

Engineering Drawings are to show the manufacturers the precise measurements and parts of the full product. There can be multiple Engineering Drawings for a product if it is very complicated.

Once the final design has been chosen, a Manufacturing Plan is then created.

This sets out all the information about the stages of production. Including; Preparation, Processing, Assembly, Finishing and Packaging.

This Manufacturing Plan will also include, the timeline, budget, material sources and preparation, as well as manufacturing processes, sizes and **Standard Components**.



Activity

- 1) Give 2 potential specification points for a pen
- 2) Why would a Designer ask for Client Feedback after creating the Final Design?



Prototyping is the creation of a **model** or “**mock-up**” of a product after the Design Process

For example, Dyson famously made 5,127 prototypes before releasing his first vacuum cleaner!



Prototyping is useful because it can check if the materials and manufacturing processes would be suitable/available for the product.

You can also gain customer/ client feedback on the product, as well as comparing the product to the Design brief and specification to see if it meets the requirements it needs to in order to be successful.

If the prototype shows any issues, this allows the designer to change the designs.

Prototypes can be made using modelling materials, as well as 3D CAD Software

Error Proofing is ensuring that the product cannot be assembled or used in an incorrect way (helpful to both manufacturers as well as customers)

This can be done by ensuring parts as are few as possible, parts can only be put together a certain way and giving clear indications/ instructions for parts



A good example of Error Proofing is the sockets on the back of a TV or side of a computer. The sockets are often colour coded and labelled to match the cables, and the cables/ components can only be put in a certain way that works.

They can't be used incorrectly.

Activity

- 1) Why is it useful to prototype out of modeling materials rather than the materials that would've been used for the product?
- 2) Give 2 advantages of CAD modeling over modeling with physical materials
- 3) Give an example of a product that uses Error Proofing in its design



The Design Cycle - validate



There are numerous ways of testing a product. Including:

- Weight/dimension checks
- Chemical Checks
- Visual Checks
- Destructive Testing/ Strength Testing
- User Group Testing
- Temperature Testing
- Operational/Function Testing
- Client Evaluation
- Product Analysis/Comparison



Sometimes Companies, won't just test and evaluate products themselves - they'll also get independent groups to it, like **Which?**

This is also reassuring for customers, as they can read unbiased reviews of products and compare between multiple companies

Testing and Evaluation happens because designers need to ensure the product is successful before being released, and is competitive with the market.

They must also ensure it is safe to use, meeting standards and legal requirements, as law suits and potential criminal charges would be severe if a customer was harmed using their product.

Also, any other imperfections can be identified and The Design Cycle can be repeated in order to improve the product.



Activity

- 1) Give 1 activity carried out during the Validate Stage of The Design Cycle
- 2) Give 2 ways a Designer could test a car and why those tests would be useful
- 3) What are the potential consequences of releasing products that haven't been tested and evaluated?



Anthropometrics is the *study of measurements of the human body*.

Ergonomics is the *application of anthropometrics in order to make products and places efficient, comfortable and safe to use*.

Anthropometric Data will be used for different genders, ages and even nationalities. This is applied to products in order to make them suitable to use.

Ergonomics is the application of that data, and often products are **adjustable** in order to be **inclusive**. A car interior is a perfect example of adjustability to suit a variety of people.

A remote control is also a good example of Ergonomics at work.

The placement of buttons on a remote is important to make sure they're easy to reach and big enough to press.

Remotes often have silicone grips and buttons which are soft and comfortable.



User Groups are specific groups of people who need products to be adjusted for their needs. For example, the Elderly, Visual Difficulties, Physical Disabilities and Mental Disabilities.



The needs and requirements of these groups has to be considered and research thoroughly before a product can be made for them.

Activity

- 1) Sketch and annotate a design of a kettle that has been adjusted for a someone with Visual Difficulties
- 2) List as many things that are adjustable in the interior of a car
- 3) What anthropometric measurements would need to be considered when creating a pair of headphones

When designing a product, designers and manufacturers need to be aware of people, society and cultural influences that will affect their products.

Different groups of people have different interests and have to be catered for, as well as different countries will react differently to different products/ brands.

E.g. In Japan white is worn for funerals, whereas in the UK we wear black

E.g. In India McDonalds don't sell beef burgers as it has a large Hindu population, and cows are seen as sacred - in contrast the UK sells its most amount of fish and chips on a Friday as it is a Christian tradition to not eat meat on that day.



Past Paper Example (Worth 6 Marks)

(c)* Discuss the effect of cultural and fashion trends on the aesthetic design of new products.

Guidance	Guidance
<p>Examples and relevant points could include:</p> <p>Global trade means that companies / manufacturers carrying out business across the world must understand that aesthetics are interpreted in different ways in different cultures. Aesthetics acceptable in one country may be seen as unacceptable in another. When designing a product or its packaging designers often produce a variety of designs to match the preferences of different countries.</p> <p>AESTHETICS - Colour, Shape and Form The shape and form of the product may determine the look of a product. Products are often designed to look stylish. The style applied to the outside of a product can quite easily influence the technology inside it. Aesthetics can also alter the production / manufacturing techniques through which it is made.</p> <p>CULTURE – Values and Beliefs Some products are aimed at different cultures and countries. A product acceptable in one culture may be looked as offensive or less desirable in another. The use of colours and colour schemes are a good example of this.</p> <p>e.g</p> <ul style="list-style-type: none"> -Importance of colour schemes in different countries is linked to the success or failure of a product. -In China black is associated with evil, dirt, sin, disasters and bad luck. -In general, in China, colours are characterised by their lightness or darkness. For instance, white is regarded as a pure colour and reflects honesty. Red is associated with good luck. Elsewhere in the world red is used to represent danger. 	<p>One example of cultural influence would be the Shell Petrol sign, developed for use initially in California, which at the time had a very much Hispanic culture, so Phillip Lowie considered pure red and bright yellow colours appropriate. So successful was the final colour choice that it was copied many times by other companies (for example the McDonald's logo colours).</p> <p>As a result of European interest in Japanese culture and beliefs in the early 1900's, the influence of the rising sun, geometric shapes, circles and straight lines and block colours were manifest in many of the iconic designs of Art Deco, particularly ceramics and decorative items.</p> <p>Earlier, in the 18th century, with extensive trade with China, there developed a now typically English preoccupation with the drinking of tea. The British ceramic industry flourished with the popularity of making and drinking tea.</p> <p>Even the Georgian furniture makers began an affair with everything Chinese: Chippendale, for example, created many chair and room screen designs based on interlaced geometric patterns in wood.</p> <p>More recently, because of the global success of Japanese electronic products, the influence of Japanese culture has had an impact in logo design and font design. Many forward looking UK companies have adopted the sleek, space age, often incomplete letter style for their trademarks and brand symbols inspired by Japanese origins.</p>

To gain top marks in this answer you need to include: Multiple well-explained points, specialise terms, good range of examples and accurate spelling, punctuation and grammar



Product Evolution is when products **change and develop** in reaction to different factors, including:

- Technology Push
- Market Pull
- Culture
- Fashion/ Trends
- Competition from other companies
- Manufacturing Techniques

Products can change over a period of months, years or even decades. With each version of itself, supposedly, better than the last.

Technology Push is when **new developments in materials and technologies improve existing products/ create new ones.**

Market Pull is when **consumers demand improvements/new products. Often found by conducting market research.**



Game Controllers are a fairly modern product, but have radically changed due to; advancements (and availability) of materials and electronics, customer feedback and greater understanding of ergonomics.

Controllers buttons have become more accessible for players to reach, and even have been adapted to different shapes e.g. guitars and steering wheels for a more realist gaming experience.

Control pads and buttons have been made from different materials to make them more **ergonomic**, and the electronics inside have become smaller allowing the controllers to be made a lighter weight and smaller size. Electronic advancement has also allowed for wireless controllers, removing potential tripping hazards and improving movability.



Activity

- 1) Give 3 examples of products that have developed over time
- 2) Choose one of the products you have listed and explain how it has changed and why those changes happened
- 3) What is the difference between Technology Push and Market Pull?

Iconic Products are designs/products that set a new bench mark for others to follow.

- It is a ground breaking design, in terms of its technology or manufacturing techniques.
- It is a design that stands the test of time, remaining popular despite the passing of years.
- It is often recognised immediately by consumers.
- It is often emulated/copied by other designers.



Angle poise Lamp



Apple iPod



Lego



Swiss Army Knife

The above products (among others) changed the industry with their innovative designs. For example; The iPod's new technology was ground-breaking at the time and became very popular with consumers, and other companies mimicked the design to try and access that target market. The Dyson vacuum is also an iconic product as it removed issues found in previous vacuums e.g. vacuum bags, poor suction, etc. and made vacuuming more convenient for consumers. The aesthetic of these products also made them popular, and often become "timeless" and copied by other designers.



Past Paper Question

6 Designers may take inspiration from iconic products.

(a) (i) Give **one** example of an iconic product.

..... [1]

(ii) State **two** reasons why the product you have chosen became iconic.

1

.....

2

.....

[2]



Regulations & Standards

Consumer protection laws and legislation are what a rights a consumer has to be protected against defective products, and what companies have to follow to have products sold in different countries. All companies must abide by these laws or face legal consequences.

Sales and Supply of Goods Act 1994

All Products have to be of a "satisfactory quality. They have to be safe, fit intended purpose, not be faulty

Trade Descriptions Act

False or misleading information must not be given out about products. E.g. accurate information must be given out who made the product

Consumer Protection Act 1987

The right to claim compensation if a defective product causes death, damage or injury

The Waste Electrical and Electronic Equipment Regulations 2013

The government regulate the amount of electronics going to landfill as the chemicals and electronics can harm the environment and wildlife
Companies must provide electronic disposal for their products

What's the difference between copyright, patent and trademark?

Copyright is the protection of literary and artistic works such as books, videos, music, etc.

A Registered design protects the appearance of a product e.g. shape and aesthetic. This can be renewed every 5 years up to a total of 25 years protection.

A Trademark protects a brand definition/ identity such as logos, slogans, etc.

A Patents protects an intention or process, and stops other companies copying the way something works. This can renewed after 4 years annually.



Past Paper Question

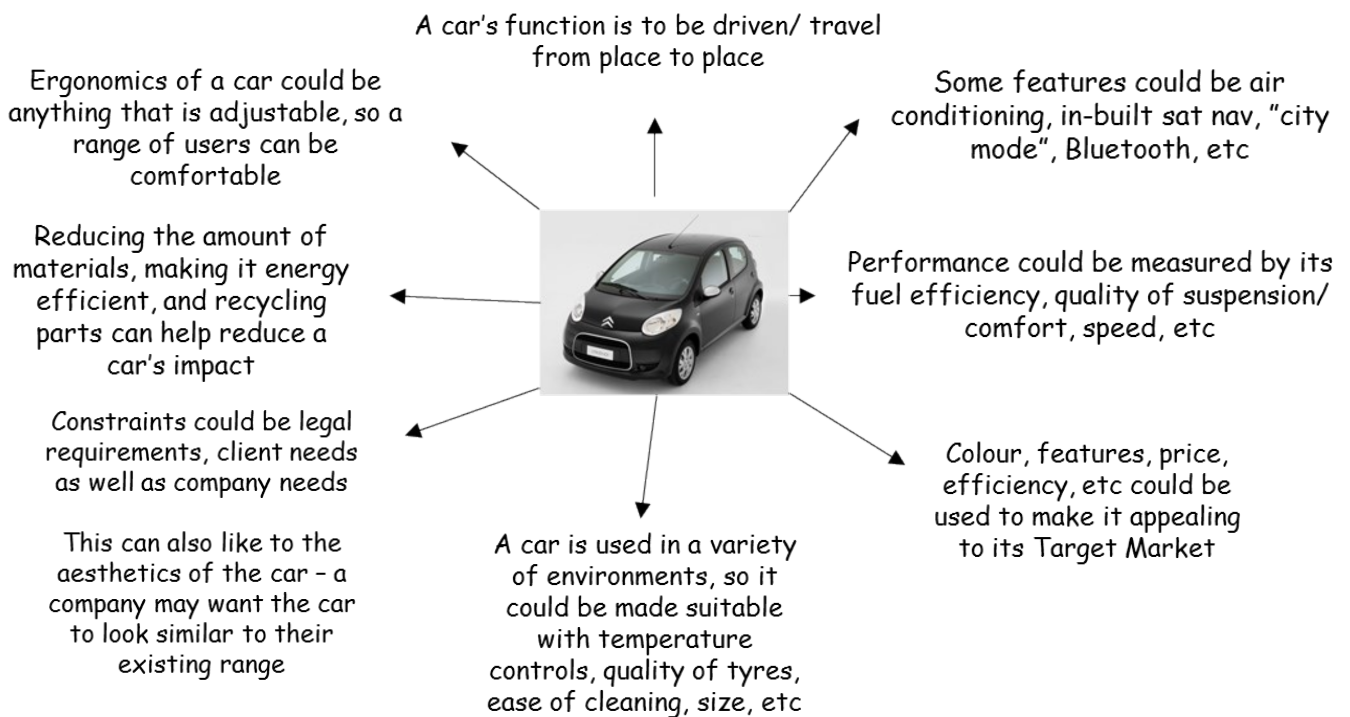
(e) Explain why companies would apply for a patent when creating a new product.

.....
.....
.....
..... [2]



Product requirements are what a product has to meet/ must do.
Common requirements are:

- Function - *what a product's purpose/ job is*
- Features - *what makes a product unique and sellable*
- Performance - *how well it completes its function*
- Target Market - *how it appeals to its customers*
- Working Environment - *how it is suitable for where it will be used*
- Constraints - *what is must do or must not do*
- Aesthetics - *what it will look like*
- Ergonomics - *how its comfortable and safe to use*
- Lifecycle - *what environmental impact it makes (and how that can be reduced)*



Activity

- 1) Like the example of the car above, do a mind map of the product requirements of a laptop.
- 2) Compare and contrast these requirements for the laptop, with a desktop computer - what are the similarities? The differences?
- 3) What would be the changes made, to a personal laptop to make it suitable to be a work/ business laptop? Explain why these changes might be made.



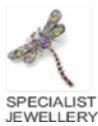
One-off Production

This is the manufacture of **one item**

This item can be custom made/ designed (bespoke manufacture).

How can you tell it's one-off production?

- Specialised companies/ items
- Specialist materials
- High quality items
- Skilled workers
- Expensive



Batch Production

This is where small quantities of identical items are made (10s-1000s).

To ensure all items are identical, jigs, moulds and templates to aid workers.

How can we tell it's batch production?

- Small quantities of products
- Mix of workers and automatic machinery
- "Stations" of workers, creating and assembling the products



Mass Production (High-Volume Production)

This is where large quantities of products are made (10,000s-100,000s).

There are often assembly lines (for the main product) and sub-assembly (for small pieces and components).

How can we tell when it's mass production?

- Heavily automated
- Large product output
- Standardised/ identical products



Continuous Production

This is when large quantities of products is produced (100,000s +)

However, unlike Mass Production this is **never ending** production e.g. power plants

How can we tell when it's continuous production?

- Heavily automated
- Large product output
- Standardised/ identical
- "Never ending" production



Just-in-time production (JIT)

This is when products made to order, but can be used in conjunction with any other scale of production
There is no need for warehouse space, as materials/ parts are ordered when needed.

However, if timings are wrong/ orders are delayed there is a big financial impact



Activity

- 1) Give 3 examples of products made using each scale of production.
- 2) Why would availability of materials be important to Mass Production?
- 3) Why is one-off production expensive?
- 4) If you were to make a limited edition product, what scale of production would you use and why?



Manufacturing Considerations

When manufacturing a product, there are several considerations that need to be planned for. These considerations often include:

- Standard Components
- Stock Forms
- Supply Chains
- Durability and Maintenance
- Product Safety
- Costs and Budget



A **standard component** is usually an individual part or component, manufactured in thousands or millions, to the same specification. These are often bought in bulk and saves companies money, rather than them trying to make their own. The sizes of standard components are often internationally recognised, making manufacturing easier to communicate.

Examples of standard components would be; nuts, bolts, hinges, panel pins and screws, etc.

A **stock form** is when a raw material has been machines/processed into a stock/standard size, shape or form. This can be easily used during manufacturing on a production line.

Like standard components, buying in these stock forms is often easier and cheaper than companies trying to create their own and are internationally recognised.



Supply Chains are the process a product goes through, from sourcing the materials to being distributed to the consumer.

Examples of stock forms would be; sheet of aluminum, acrylic rod, pine dowel, sheet of MDF, etc.



Supply chains are effected by many things, including:

- Smaller/less equipped factories would impact the amount of products you could make.
- Availability/ cost of materials.
- Amount of warehouse storage/ budget to buy/rent warehouse space.
- Size of distribution team would effect how many products and distance of product travel.





Manufacturing Considerations

Product safety is a key consideration of any designer. Products can be made to be safe, in a variety of ways. Including;

- Consistently passed testing and standards (British and European)
- Non-toxic finishes and materials
- Suitable for the market (age appropriate, etc.)
- Error Proofing
- Suitable warnings and instructions



Products not being safe can result in a range of consequences, which designers obviously want to avoid! There could be public product recalls, which as well as being expensive to do can cause a poor reputation to customers. There could also be law suits which can result in fines and even criminal charges.

How **Durable** something is, is how long that product/ material can last. Generally the more durable something is the better!

Customers and manufacturers are more likely to buy a durable product than one that isn't going to last. So often designers will make products that are as durable as possible

Products can be made more durable when they are maintained. This can be done by:

- Repairing
- Replacing parts (disassembly)
- Not over-using a product/ using it in correctly
- Storing and caring for a product correctly

However, there is something called **Planned Obsolescence**. This is where products are supposed to "die" after a certain period of time

This can be for loads of different reasons, including; profit, not able to make a product last an extended period, etc.

- Examples include: light bulbs, disposable cutlery, printer ink, phones, etc.

Activity

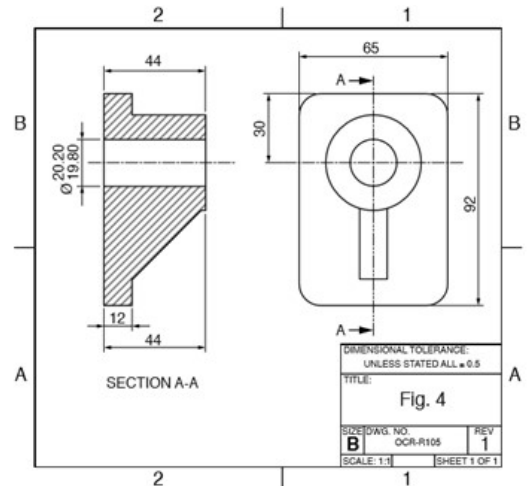
- 1) Give as many examples as you can, for ways that a car can be maintained.
- 2) What is the difference between a standard component and a stock form?
- 3) Why would a company's reputation be important to their business?



Engineering drawings, are technical drawings, that show how to make a product. An engineering drawing will always contain specific measurements, detailed drawings and **tolerances**.

Tolerances are the allowances for products/parts/materials to not meet their exact sizing.

E.g. If a product's diameter is 5mm, the tolerance might be 4.9mm - 5.1mm.



Tolerances exist because it is extremely difficult to get the exact measurement every time, and not allowing any variation can result in a high amount of waste. However, a product/part must still function within tolerance.



= Diameter



= Tolerance is (though doesn't appear on all drawings)

Example:

10mm	\pm 0.2mm	= Would mean that the tolerance is: 9.8mm - 10.2mm
------	-------------	--

Activity

- 1) On the image on the top left, circle where the tolerance is shown in the drawing
- 2) What would the tolerance be for the equations below?

$$\varnothing 10\text{mm} \quad \pm 0.4\text{mm}$$

- 3) Why do we use toleranc- $\varnothing 53\text{mm} \quad \pm 0.1\text{mm} \quad \text{es?}$

The 6 R's

Word	Meaning
Reuse	Using a product again, for either the same or a different purpose
Reduce	Not using as much materials/ parts in products and packaging
Refuse	Not buying or using non-environmentally friendly products
Recycle	Reprocessing used materials to make new products
Rethink	Considering better materials, manufacturing processes and ways to make products, that make less of an environmental impact
Repair	Fixing a product rather than throwing it away

Designing for Disassembly is when products are made to be taken apart. This can be useful for repairing products, like cars, as the broken part can be taken out and replaced with a new one.

This is also useful for recycling products, as the different parts can be sent to specific recycling centres rather than being thrown away as a whole.

Some examples of making a product suitable for disassembly, would be to use temporary fixings (screws, etc.), using components that can be removed using common tools and keeping materials separate so they can be easily recycled.

Renewable resources are materials that can be re-grown/ re-bred, so we don't run out.

Examples include:

- Woods
- Paper
- Cotton
- Leather

Non-renewable resources include plastics and metals.

Sustainable resources are ones that can be maintained over time e.g. trees can be re-planted and re-grown after being cut down.

Sustainable resources are meant to have as little impact on the environment as possible.

Designers can ensure their designs are sustainable by:

- Choosing sustainable materials
- Giving appropriate disposal (recycling) instructions
- Manufacturing products in less of an impactful way



Resource Depletion is when resources are being used at a faster pace than they can be replaced

This then means there is no more of that natural resource left.

Resource depletion can happen to both renewable and non-renewable resources.

Product Lifecycle is what environmental impact a product makes over its life time. Including:

- Impact of materials
- Impact of processes
- Product Miles (how far a product has to travel to get from factory to consumer)
- Impact while in use
- Impact when disposed of (6Rs)

A Lifecycle Analysis is when a designer looks at a product's impact and considers what can be improved to minimise it's impact.



Past Paper Example - (Worth 6 marks)

(c)* Discuss how a company can present a more responsible image to customers by carrying out
Examples and relevant points could include: _____ ts.

Materials:

- Improved use of materials/ technologies/recyclable
- Using sustainable materials
- More sustainable materials may be chosen, instead of the cheapest

Design:

- Sustainable design means less waste from new materials and more use of recyclable components.
- Sustainable design may lead to production efficiency, less pollution

Production:

- Time taken to prototype a product can be reduced by advances in modelling, production processes, and use of CAD modelling techniques
- Use of improved production processes and new technologies to enable improved product features and functions, using technology in manufacture.
- Lower waste, saving costs of waste management

Energy:

- More sustainable sources of energy could give the company a lower carbon footprint
- Cleaner/alternative production processes will mean health environmental benefits to workers and community






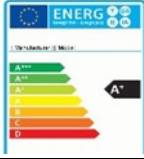

PR

- Consumers may pay more for sustainably designed products
- Manufacturer seeking alternatives to non-renewable materials, finding other sustainable materials give good public image
- Using sustainable methods is good PR for companies which produce products

To gain top marks in this answer you need to include: Multiple well-explained points, specialise terms, good range of examples and accurate spelling, punctuation and grammar



Symbols are often used to help communicate with manufacturers and customers about the environmental impact of products.

Symbol	Name of Symbol	Purpose of Symbol
	Recycling Symbol	The product/ materials the product is made from can be recycled
	Forest Stewardship Council Symbol	The materials used for aren't harming the world's rainforests. They are meeting high environmental and social standards.
	The Green Dot	Used in Europe to show the manufacturer has made a financial contribution to recycling packaging in Europe
	Tidy man Symbol	Encourages users to dispose of waste correctly
	Recycling Code	To indicate the material used can be recycled
	EU Directive	This helps show consumers how energy efficient a product is
	Encouraging Electronics Recycling	Shows some products/ chemicals can't be put in the bin and need to be disposed of a certain way

Activity

- 1) Draw the Tidy man symbol
- 2) What is resource depletion?
- 3) Name 3 renewable energy sources and name 2 non-renewable energy sources
- 4) Give examples of how the 6rs can be used in real-life e.g. reducing packaging on Easter eggs

Thermoplastics: Plastics that can be reheated and reshaped an infinite amount of times.

Thermosetting plastics: Plastics that once heated and shaped can't be remoulded. They are permanently shaped and are incredibly heat resistant.

Thermoplastics

Common Name	Properties	Common Uses
ABS	High impact strength, lightweight and durable	Phone cases, helmets and toys
Acrylic	Food-safe, tough and durable	Car lights and illuminated signs
PP	Lightweight, food-safe and good chemical resistance	Food containers and medical equipment
HIPS (High Impact Polystyrene)	Good impact resistance, lightweight and stiff	Toys and fridge linings
LDPE (Low density Polyethylene)	Lightweight, low rigidity and good chemical resistance	Carrier bags, detergent bottles and toys
HDPE (High density Polyethylene)	Stiff and good chemical resistance	Crates, buckets and bowls

Thermosetting Plastics

Common Name	Properties	Common Uses
Epoxy Resin	High strength and good chemical and wear resistance	Adhesives and surface coatings
Urea Formaldehyde	Rigid, hard, brittle and good insulator	Electrical fittings and adhesives
Melamine Formaldehyde	Rigid, strong and scratch resistant	Tableware and decorative laminates for work surfaces

Natural Timber: Woods that are naturally grown i.e. from trees.

Softwoods: Woods that have come from a Coniferous Trees. These trees are Ever-green and don't lose their leaves/ keep growing in Winter.

Hardwoods: Woods that come from Deciduous Trees. Lose their leaves and stop growing in winter. Start growing and produce fruit/flowers in Spring.

Man-Made Boards: Manufactured using woods and adhesives. They are not natural.

Manufactured Boards

Common Name	Properties	Common Uses
Plywood	Very strong, durable and won't warp	Furniture
MDF (Medium Density Fibreboard)	Smooth and even surface, easy to machine and often veneered	Patterns for Casting and furniture
Chipboard	Available in a range of densities and has a relatively even surface	Furniture and flooring

Hardwoods

Common Name	Properties	Common Uses
Oak	Strong, hard but easy to work with	High quality furniture, veneers and roof beams
Mahogany	Strong, durable and hard. Very aesthetically pleasing	Indoor furniture, Veneers, Worktops and flooring
Teak	Durable, oily and resistant to moisture	Outdoor furniture and boats

Softwoods

Common Name	Properties	Common Uses
Pine	Light in colour, inexpensive, often contains knots and easy to machine	DIY, school projects and simple joinery
Spruce	Soft texture and fairly lightweight	Musical instruments



Ferrous Metal: Contain Iron and are magnetic and can rust.

Non-Ferrous Metal: Do Not contain Iron, are not magnetic and tarnish.

Alloys: A mixture of 2 or more metals in order to gain the best of their properties.

Ferrous

Common Name	Properties	Common Uses
Mild Steel	Ductile, malleable and rusts quickly when exposed to moisture	Nuts, Bolts and car bodies
Tool Steel	Strong and hard	Hand Tools and springs
Stainless Steel	An alloy with chromium and nickel, doesn't rust and easy to sterilise	Kitchen utensils, surgical instruments and teapots

Non-Ferrous Metals

Common Name	Properties	Common Uses
Aluminium	Lightweight, can be polished and malleable	Cooking foil, saucepans and chocolate wrappers
Copper	Can turn green after being exposed to moisture, good conductor and malleable	Plumbing and electrical components
Tin	Ductile and malleable and resistant to corrosion	Coating on food cans and packaging

Modelling Materials are ones that are commonly used to model and make prototypes with. Common modelling materials include:

- Paper
- Card
- Blue Foam
- Clay
- Polystyrene
- MDF
- Polymorph





How to Answer Exam Questions

- 1 Mark Questions - Identify/name/label.
- 2 Mark Questions - Identify and explain/ define.



Past Paper Questions

(b) (i) Draw the symbol for the 'European Conformity' mark below. . [1]

(ii) State two other examples of symbols that may be included on a product.

1

.....

2

.....

[2]

3 Mark Questions - Identify, explain and give an example.



Past Paper Question

(d) Explain the difference between a registered design and a patent.

.....

.....

.....

.....

.....

.....

[3]



4 mark Questions - Often Identify/ label 4 items.

5 mark Questions - Often Identify/ label 5 items.



Past Paper Questions

4 The table below shows a range of different products and the material they are made from.

(a) Complete the table below by adding the most appropriate function:

Lightweight and strong







Non-toxic and easy to mould

Forged and hardened to resist wear

Impact resistant and transparent

Hygienic and resistant to corrosion

One has been done for you.

	Product	Material	Function
1	 Formula 1 Front Wing	Carbon fibre	
2	 Engine Crankshaft	Cast alloy steel	
3	 Motorcycle Helmet Visor	Polycarbonate	
4	 Building Blocks	ABS	
5	 High-performance Bicycle Brake Lever	Aluminium billet	Lightweight metal, easy to machine
6	 Cutlery	Stainless steel	

[5]

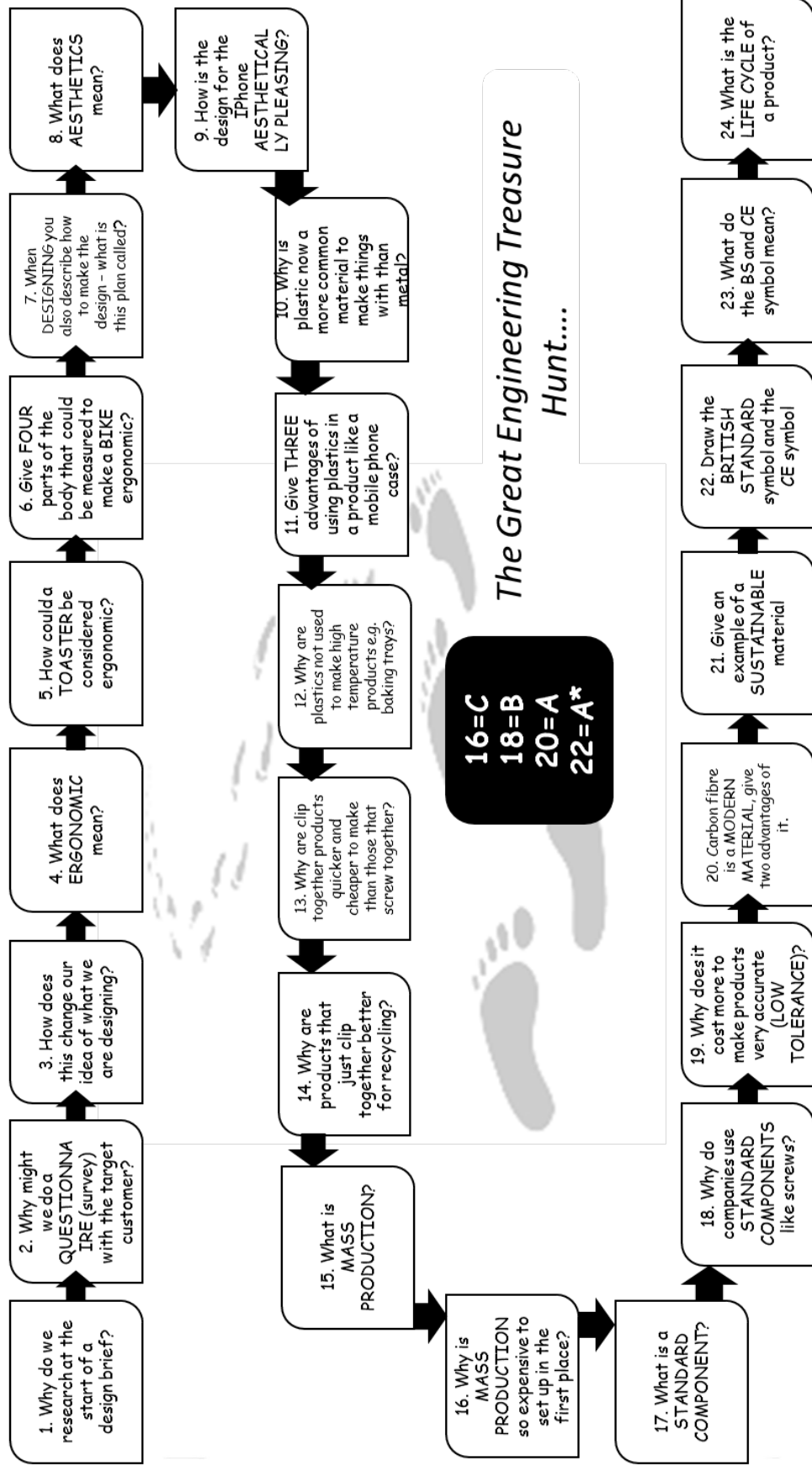
Engineering Treasure hunt

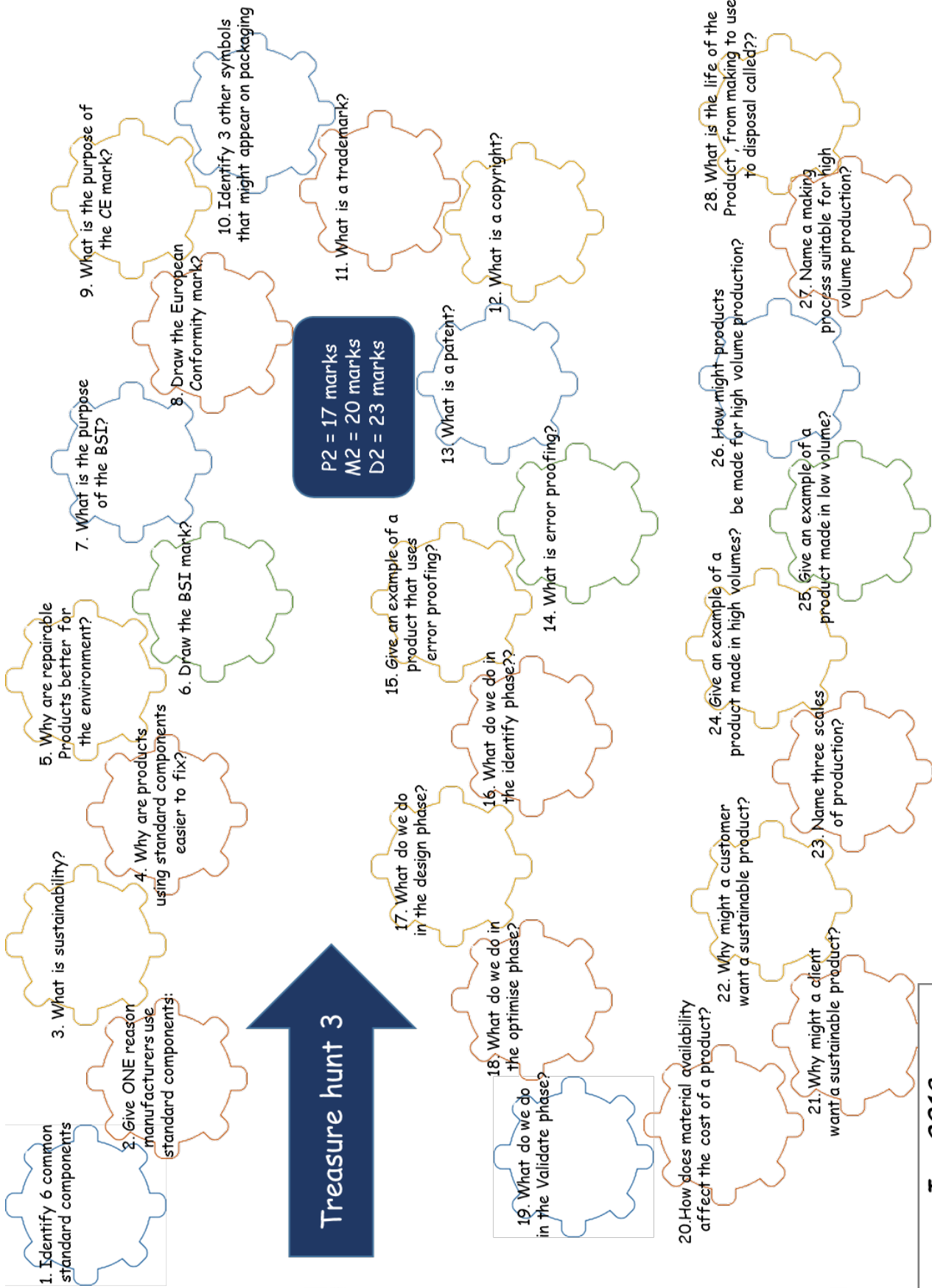
32 marks in 32 mins

1. What is the first phase of the design process?
2. What is a PROTOTYPE?
3. What is MASS PRODUCTION?
4. Draw an example of a STANDARD COMPONENT.
5. Define a CUSTOMER?
6. What is a PRODUCT LIFE CYCLE?
7. Define RECYCLING.
8. Draw a COPYRIGHT symbol.
9. Name 3 SCALES OF PRODUCTION.
10. What is the LAST phase of the design process?
11. Give an example of a MODERN MATERIAL.
12. Give two ANTHROPOMETRIC measurements.
13. Give 4 ways of RESEARCHING a customers needs:
14. Why do companies use TRENDS/THEMES?
15. What is SUSTAINABILITY?
16. Name a product that has become OBSOLETE.
17. Draw a famous companies TRADEMARK.
18. Why do companies use DESIGN FOR MANUFACTURE AND ASSEMBLY?
19. What is TOLERANCE?
20. Why do designers use PROTOTYPE?
21. Give 3 reasons for designers choosing to use plastic?
22. Draw a product that has been ERGONOMICALLY designed?
23. What is a COPYRIGHT?
24. What is MARKET PULL?
25. What is JUST IN TIME production?
26. Draw the BRITISH STANDARD mark.
27. Give 3 reasons STANDARD COMPONENTS are a benefit.
28. List 6 FEATURES of an iPhone.
29. Draw a recent TREND.
30. Explain how phones have changes thanks to TECHNOLOGY PUSH.
31. Give an example of a badly engineered product.
32. Explain how plastic bottles can be made as SUSTAINABLE as possible.

13 = E
16 = D
19 = C
23 = B
26 = A
29 = A*

Try to answer as many as possible. THEN you can use the computer to help you with the rest





Jan 2018



101 The Design Cycle

The design cycle is a recognised way to create an Engineered Product. It enables checking at every stage of the process

I
IDENTIFY
Checking what has been asked of you, what the client has asked for and researching around the problem to better understand the situation
Brief / Research / Process planning

D
DESIGN
The design phase involves creating a set of design rules based on the IDENTIFY section then creating designs (drawing or cad, 2d or 3d) and planning how it would be made
Specification / Design / Manufacturing Plans

O
OPTIMISE
The optimise stage is making models to ensure the plans and designs will work in making. Usually this involves prototyping a one off model and testing the making process you have come up with
Prototype / Error Proofing

V
VALIDATE
The validate phase is your evaluation stage, you have to test the product then comment on how effective it was
Test / Evaluate

102 Clients & Customers

NEEDS OF THE CLIENT
There will be some non-negotiables that the client needs to see involved in the design
Corporate Branding — e.g. what colours or logos do they use
Target Audience — who are the company focused on already

DISCUSSION BETWEEN CLIENT AND DESIGNER
The discussion meeting is the engineers chance to explore the brief and work out what the client requires.
What is possible — in terms of cost or technologies
What can be done within budget
Essential features — what the product MUST do / have
Desirable Features — what the product COULD do / have
Timeframes — how long is available to design and develop

Investigating the design context
There are areas that can be researched to find out more about the product requirements:
- Focus groups — talking to the likely customer
- Surveys — getting general information from the public
- Needs of target market — a product that fills a gap
- Changing consumer trends — a “must have” item

102 Manufacturing

REQUIREMENTS
MANUFACTURING
- Materials availability/supply chain -
- Ease of manufacture — processes that are easy to do and quickly produce accurate repeatable results in a very few stages. e.g. injection moulding.
- scale of production:
 Mass: expensive set up, cheap in high volume
 Batch: Allows regular changes in features, colour etc.
 One off: Costly, allows total customisation

— Tolerances — how accurate it must be:
 High: can be inaccurate, less wasted products, less accurate machines
 Low: Lot of wasted products, expensive machinery, very accurate

— maintenance — how easy it is to maintain/repair

EASE OF MANUFACTURE
Specification points covering how easy it needs to be to make and assemble:
Standard components — using pre-made components e.g. screws
pre-manufactured components — using pre-made parts e.g. speakers
design for manufacturing assembly (DFMA) — less stages, less parts, standard components
design for disassembly — to repair or if it must be recycled or reused
manufacturing processes — if a certain process must be used, injection moulding for a particular choice as it is repeatable, etc.

102 Regulations

REGULATIONS
- Copyright — Protecting a piece of creative work
 see a drawing by LAW
- patents — a protected design, IDEA by LAW
- registered designs & trademarks — images/logos associated with the company, protected BY LAW

SAFEGUARDS
- British Standards — Are guides to ensure QUALITY
- European Conformity (CE) — are GUIDES to ensure SAFETY

Iconic Products
INSPIRATIONAL / ICONIC PRODUCTS
Some products are so popular they set an expectation. E.g. the minimalist design and easy use of the iPod influenced the design of many other electronic gadgets.

102 Specification Requirements

— aesthetics — how they might require it to look
Playstation 2 Gamecube X-Box Old X-Box New X-Box 360 Wii More

— ergonomics — suitability for human sizes e.g. hand size, height, weight, finger length

— anthropometrics — physical sizes / measurements recorded and used to design ergonomic products

-Function — the purpose of a product
e.g. a television displays programmes

-Features — the additions that make the product unique e.g. remote, controls, etc.

102 Sustainability

SUSTAINABLE DESIGN
Environmental considerations about the products effect on the environment.
There is also pressure to be ethical and socially responsible

Renewable energy sources — made products cost resources, energy and pollution
Materials that are replaceable — materials that are plentiful / materials that regrow or replenish
Recycled — using materials from reclaimed sources
Recyclable — enabling a product to be recyclable — through material choice or disassembly

LIFE CYCLE ANALYSIS
Product life cycle affects how well a product is designed and how long it is required to work.
Lifespan — how long a product is intended to be used
Lifecycle — including what happens to it afterwards
Planned Obsolescence — A product designed on purpose to become outdated or unusable

102 New Technologies

Market Pull — a need or gap needs filling — the customer wants something new (e.g. longer battery life on mobile phones)

Technological Push — new technologies allow new ways of doing something — e.g. facial recognition or AR

IMPROVEMENTS IN MATERIALS
Engineering often creates new materials that create opportunities for better products. E.g. Recently carbon fibre has offered better products in some areas.

NEW PRODUCTION PROCESSES
Engineering often creates new ways of making that allow a product to be better or made cheaper. E.g. Recently 3D printing has created new opportunities.

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